

# SERVICE FORM



## INSTRUKTION

When equipment is shipped to Movomech AB for service, contact should first be taken with the service dep. for the assignment of a service order number:

E-mail: [service@movomech.se](mailto:service@movomech.se)

Phone: +46 44 28 29 00

Packaging must be labeled with *Service* as well as *service order number*.

The shipment must always include a fault description and contact details for a contact person who may provide information on the case if necessary.

Use the following address:

Movomech AB / Service Dep.  
Kabelvägen 9  
291 62 Kristianstad, Sweden

## CONTACT INFORMATION

## CUSTOMER'S RETURN ADDRESS

Company: \_\_\_\_\_

Address: \_\_\_\_\_

Contact: \_\_\_\_\_

Phone: \_\_\_\_\_

E-mail: \_\_\_\_\_

Marking: \_\_\_\_\_

## SERVICE INFORMATION

Service order number: IS- \_\_\_\_\_

Product: \_\_\_\_\_

Date: \_\_\_\_\_

Serial No: \_\_\_\_\_

Error description:

Request price estimate before service?  Yes

PRINT

## OTHER INFORMATION

Movomech AB charges a fee of SEK 1750 for troubleshooting and test on submitted service.

If the Customer so wishes, a preliminary price estimate may be given before service commences. This must be notified when ordering a service.

Service work only commences after obtaining approval from the Customer's contact person.

The Customer is responsible for any transportation and insurance costs when delivering equipment for repairs to Movomech's service department, and when the equipment is returned to the Customer.